



I3MANAGE FOR SPECIALTY TRADE CONTRACTORS

For electrical, low-voltage, HVAC, plumbing, mechanical, roofing, exterior, and site-work firms.

YOUR CREWS ARE EVERYWHERE. YOUR SYSTEMS STILL NEED TO WORK AS ONE.

Specialty trade contractors run on field access, dispatch, service history, project files, approvals, photos, quotes, billing, and customer commitments. I3Manage helps protect and support the IT foundation behind those day-to-day workflows.

WHY SPECIALTY TRADES ARE DIFFERENT

SPECIALTY TRADE REALITY	BUSINESS RISK WHEN IT FALLS SHORT	I3MANAGE BENEFIT
Crews move between jobsites, trucks, offices, and customer locations.	Users rely on whatever network is available, increasing access and security risk.	Managed secure access and endpoint support help users connect more safely from wherever work happens.
Service, project, and billing workflows overlap.	Dispatch, approvals, time entry, job notes, and billing can stall when systems are unavailable.	Managed IT operations help reduce avoidable disruptions to the systems that keep work moving.
Documentation protects margin.	Photos, change details, field notes, and approvals can be missed or delayed.	Better access and collaboration support helps keep office and field teams aligned.
Email and identity are part of payment trust.	Compromised email can expose invoice instructions, vendor communications, and customer trust.	Managed email protection, MFA, identity policy review, and user awareness reduce common compromise paths.

PRIORITY SPECIALTY TRADE SEGMENTS

SEGMENT	WHAT THEY NEED I3MANAGE TO PROTECT
Electrical / Low-voltage / Security	Drawings, project files, service schedules, device access, field coordination, and customer-site connectivity.
HVAC / Mechanical / Plumbing	Dispatch, service history, quotes, emergency response, billing inputs, mobile users, and accounting workflows.
Roofing / Exterior / Concrete	Photos, approvals, schedules, documentation, project communication, and mobile field access.
Excavation / Site Prep / Civil Support	Remote jobsites, equipment coordination, bid files, project communication, and business continuity.

WHAT I3MANAGE DOES FOR SPECIALTY TRADES

MANAGED CAPABILITY	CUSTOMER-FACING BENEFIT
Endpoint & device operations	Keeps covered devices visible, supportable, patched, and easier to manage so field and office teams lose less time to avoidable issues.
Secure access & zero trust	Helps crews, project managers, service teams, and leaders access approved systems more safely from any work location.
Microsoft 365 & identity controls	Strengthens how users access email, files, Teams, SharePoint, and cloud applications; helps reduce credential and account compromise risk.
Email threat protection	Helps reduce exposure to impersonation, payment redirection, fraudulent invoice activity, and compromised accounts.
Backup & recovery planning	Supports protection of the information your teams use to estimate, schedule, communicate, approve, bill, and serve customers.
Security monitoring & response	Improves visibility into malicious activity across endpoints, access activity, email risk, and security telemetry.
Technology roadmap	Turns IT into a practical plan connected to cash flow, project execution, service reliability, insurance expectations, and growth.

THE VALUE IN PLAIN CONTRACTOR LANGUAGE

- Less time lost when jobsite users cannot reach the systems they need.
- More reliable support for the technology behind service work, project execution, and billing.
- Stronger protection around email, identity, endpoints, remote access, backups, and user behavior.
- Access to multiple IT and security specialties without carrying multiple full-time specialist salaries.
- Practical evidence and reporting to support customer, lender, insurer, and executive risk conversations.

SCHEDULE A SPECIALTY TRADE IT & SECURITY REVIEW

Next step

We review how your crews, office staff, service teams, project managers, and accounting users access the systems that keep work, billing, and customer commitments moving.

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