## I3Manage OPTIMIZE your IT

## FROM REACTIVE TO PROACTIVE WITH MANAGED CLOUD SERVICES

Many businesses today continue to use the reactive model and only handle IT issues as they arise. In the reactive model, loss of end-user productivity is the first sign of an IT challenge. I3Manage provides proactive IT services using regular, proactive maintenance along with fine-grained monitoring to continually have a complete picture of performance, health, and security of IT systems. Our robust platform provides early detection and remediation of issues before they cause downtime or reduced functionality. We couple this approach with rich reporting and analysis that provides insight into your IT systems, including the business value of your investments, which will help you plan and budget for future IT investments.

## WHAT CAN PROACTIVE DO FOR YOUR BUSINESS?

Automated systems and streamlined processes reduce your direct costs as well as the cost associated with downtime. Less time spent on IT concerns is more time spent growing your business. IT steps out of the way of employee productivity and becomes seamless. Your IT staff can be repurposed to work on the company mission instead of just keeping the lights on. Your investment in IT becomes predictable and aligns perfectly with your growth. No longer do you have to worry about the never-ending cycle of staffing the appropriate resources and extensive training plans, just to have unexpected turnover.

## **HOW THIS APPROACH IS DIFFERENT**

Innovative invests in your operations by bringing a set of tools and enterprise processes that measurably improves health, performance, and security. You are a priority to us and we prove this with published service level agreements and priority access to the top IT staff available. We are the only partner providing a truly comprehensive service. We combine and correlate AV, inventory, backups, patching, remote response, security, incident management, and reporting. No IT staff? No problem! Have staff? Keep them! Innovative never makes attempts to displace your technical staff. We work with them and provide complete access to the same tools we use to monitor and manage your environment. We simply fills the gaps as required. Strategic planning, augmented with robust reporting, will ensure you are never caught off guard by your IT growth.



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